

International Transfers

Send money internationally through online banking, anytime, anywhere










International transfers is a low-cost, efficient way to send money internationally through RCU online banking. International transfers can be used for a variety of needs, including:

- Sending money to family or friends outside of Canada
- Making a purchase across borders
- Paying for accomodation or destination holidays
- Mortgage payments for property in another country

FAQs:

1. How do I send an International Transfer?

-  Login to Raymore Credit Union *Online Banking*
-  On the left hand menu under *Transfers*, select *International Transfers*
-  Read the International Transfers User Agreement & click *Accept*
-  Fill in the corresponding information & required fields (take a note of what information populates. Is it what you expected?) Please ensure the information is up to date.
-  Click *Accept*
-  Upload your ID
-  Add your Recipient

- Enter Transaction Properties
 - Click *Execute Transaction* (if it does not click, it's not completed).
 - Your screen should say *Your Currency Exchange has been Booked!*
 - **double check the recipient account details to ensure they matched what you entered. Check your account balance to see if it's changed since the trade has been completed.
 - A trade confirmation will be emailed to you
- 2. Is there a minimum transfer amount?**
- The minimum amount to send is \$10
- 3. When can I make an International Transfer?**
- This service is available on our Online Banking, which means you can access this service anytime, anywhere 24/7
- 4. How long will the transfer take to complete?**
- Transfers will be delivered by the next day, if made in North America. Allow 2-3 business days for other international destinations.
- 5. How safe is the transfer?**
- Transfers are protected with AES 256-bit encryption, integrated automated identity verification as well as anti-money laundering procedures to ensure your money arrives successfully at it's destination, safely.
 - Your online banking account is also password protected.
- 6. What are the fees for sending a transfer?**
- Fees vary by available destination country of delivery.
- 7. How will I know the exchange rate?**
- International transfers are sent with live pricing, which means you'll get the real exchange rate each time you complete a transfer.
- 8. Who do I contact for questions or problems?**
- Reach out to Agility Forex (AFL) support team on email - it@agilityforex.com or 604.256.6200